

**Jessie Teehee and Subrina Banks ask you, "How Did We Do"?**

Steven and Talia,

We are pleased to have been of service to you and hope you had a great experience. At this time we would like to ask for your input on our performance. We are constantly striving to improve client services to enhance the customers satisfaction. Your opinion is very important to us and we thank you in advance for taking the time to complete this survey and return it in the pre-paid envelope enclosed.

You were represented as a  Buyer  Seller  Both

On a scale of 1-10 (10 being the best), Please rate the following services:

Knowledge of Real Estate	10	9	8	7	6	5	4	3	2	1
Keeping You Informed	10	9	8	7	6	5	4	3	2	1
Efficiency and Effectiveness	10	9	8	7	6	5	4	3	2	1
Courtesy & Cooperation	10	9	8	7	6	5	4	3	2	1
Explaining Selling/Marketing Process	10	9	8	7	6	5	4	3	2	1
Explaining Buying/Closing Process	10	9	8	7	6	5	4	3	2	1
Problem Solving	10	9	8	7	6	5	4	3	2	1
Availability / Communication	10	9	8	7	6	5	4	3	2	1
Use of Technology	10	9	8	7	6	5	4	3	2	1
Overall Impression Of Service	10	9	8	7	6	5	4	3	2	1

May we use you as a reference?  Yes  No

Would you feel comfortable recommending us to your family, friends and business associates?  Yes  No

Were you offered a Home Warranty / Residential Service Agreement?  Yes  No  
Which Home Warranty / Residential Service Agreement did you choose?

Briefly describe your experience using the Jessie Teehee Real Estate Team:

Subrina was extremely helpful and patient with us and  
let us work on our schedule.

What areas did we excel / do well in and what areas could stand improvement? (please, dont be shy constructive criticism is what helps us improve our systems and grow!)

She explained what we needed repaired in terms we could  
understand and was always looking out for what we needed and  
giving advice but not being pushy!

What Vendors (Inspectors, Lenders, Insurance Agents, etc) did you use that you were most pleased with?

Anybur and Vaughn