

*KW*  
**KELLER WILLIAMS**<sup>®</sup>  
 R E A L T Y

**Jessie Teehee asks you, "How Did I Do"?**

Keith and Shelia,

I am pleased to have been of service to you and hope to help you, your family, friends or neighbors with any real estate needs in the future. At this time I would like to ask for your input on my performance. I am constantly striving to improve my services to enhance the customers satisfaction. Your opinion is very important to me and I thank you in advance for taking the time to complete this survey and return it in the pre-paid envelope enclosed.

You were represented as a  Buyer  Seller  Both

	Excellent	Sat	Unsat
Knowledge of Real Estate & Market	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Keeping Informed / Communication	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency and Effectiveness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy & Cooperation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explaining Selling/Marketing Process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explaining Buying/Closing Process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Problem Solving	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Negotiations	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Closing Preparation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use of Technology	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resources (Inspectors, Lenders, etc)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Integrity	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

May I use you as a reference?  Yes  No

Would you feel comfortable recommending me to your family, friends and business associates?  Yes  No

What did you like / dislike about me working with / for you?  
Availability, willingness to ~~look~~ research any home we wanted to see; very comfortable to work with/talk to.

What areas could stand improvement? (constructive criticism is what helps me improve my systems and grow!)  
Was left a bit in the dark regarding alternate closing (brother was going to close on home) until the day before original closing date. Would have liked to have had a copy of home inspection before initial walkthrough.

Briefly Describe your experience with Jessie Teehee as your Real Estate Advocate:  
We had scheduled three home showings when we began looking. Jessie was the only one who was punctual. Has been very helpful in all aspects/stages of the homebuying process.