

*KW*  
**KELLER WILLIAMS**<sup>®</sup>  
 R E A L T Y

**Jessie Teehee asks you, "How Did I Do"?**

Michael and Elizabeth,

I am pleased to have been of service to you and hope to help you, your family, friends or neighbors with any real estate needs in the future. At this time I would like to ask for your input on my performance. I am constantly striving to improve my services to enhance the customers satisfaction. Your opinion is very important to me and I thank you in advance for taking the time to complete this survey and return it in the pre-paid envelope enclosed.

You were represented as a  Buyer  Seller  Both

|                                      | Excellent       | Sat   | Unsat |
|--------------------------------------|-----------------|-------|-------|
| Knowledge of Real Estate & Market    | <u>X</u>        | _____ | _____ |
| Keeping Informed / Communication     | <u>X</u>        | _____ | _____ |
| Efficiency and Effectiveness         | <u>X</u>        | _____ | _____ |
| Courtesy & Cooperation               | <u>X</u>        | _____ | _____ |
| Explaining Selling/Marketing Process | <u>X</u>        | _____ | _____ |
| Explaining Buying/Closing Process    | <u>X</u>        | _____ | _____ |
| Problem Solving                      | <u>X</u>        | _____ | _____ |
| Negotiations                         | <u>X</u>        | _____ | _____ |
| Closing Preparation                  | <u>X</u>        | _____ | _____ |
| Use of Technology                    | <u>X</u>        | _____ | _____ |
| Resources (Inspectors, Lenders, etc) | <u>X</u>        | _____ | _____ |
| Integrity                            | <u>XXXXXXXX</u> | _____ | _____ |
| Customer Service                     | <u>X</u>        | _____ | _____ |
| Overall Satisfaction                 | <u>X</u>        | _____ | _____ |

May I use you as a reference?  Yes  No

Would you feel comfortable recommending me to your family, friends and business associates?  Yes  No

What did you like / dislike about me working with / for you?  
Very loyal and his ethics and integrity are second to none!

What areas could stand improvement? (constructive criticism is what helps me improve my systems and grow!)  
Jessie went above and beyond at everything he did. I can honestly not think of a single thing that would need to be improved. Please keep up the good work and you will be hearing from us for ALL our future real estate needs

Briefly Describe your experience with Jessie Teehee as your Real Estate Advocate:  
As stated above, Jessie is one in a million! He is truly a great guy and stands by everything he says. If it leaves his mouth, I am able to trust it without question!