



# KELLER WILLIAMS®

R E A L T Y

Jessie Teehee asks you, "How Did I Do"?

Hyia,

I am pleased to have been of service to you and hope to help you, your family, friends or neighbors with any real estate needs in the future. At this time I would like to ask for your input on my performance. I am constantly striving to improve my services to enhance the customers satisfaction. Your opinion is very important to me and I thank you in advance for taking the time to complete this survey and return it in the pre-paid envelope enclosed.

You were represented as a  Buyer  Seller  Both

	Excellent	Sat	Unsat
Knowledge of Real Estate	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Keeping You Informed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency and Effectiveness	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courtesy & Cooperation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explaining Selling/Marketing Process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explaining Buying/Closing Process	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Problem Solving	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
*Availability / Communication	<input checked="" type="checkbox"/> <i>WONDERFUL PATIENT!</i>	<input type="checkbox"/>	<input type="checkbox"/>
Use of Technology	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resources (Inspectors, Lenders, etc)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Impression Of Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

May I use you as a reference?  Yes  No

Would you feel comfortable recommending me to your family, friends and business associates?  Yes  No

What did you like / dislike about me working with / for you?

*The only thing you could have done differently/better was actually prep for my home!*

What areas could stand improvement? (please, dont be shy constructive criticism is what helps me improve my systems and grow!)

*On my part there are little things I would have looked at more closely - many of the locks on windows (interior) are rotten + dont work, some windows dont open - but thats stuff I should have looked at and it wouldn't have changed my mind. I love love my home.*

Briefly Describe your experience with Jessie Teehee as your Real Estate Advocate:

*Jessie was not only informative, but very patient and when I called or sent multiple text messages.*

*He ~~was~~ ~~also~~ always answered or was very quick to respond with the information I needed. He is*

*very comfortable to be around, and while he is in sales I never felt sales pressure and I also felt like he wanted me*

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*to find the "RIGHT" home for me and my family, not just a sale and that means a lot. My next home purchase (or sale) will be with Jessie and I would recommend him to my Mom to him!*