

KW
KELLER WILLIAMS[®]
 R E A L T Y

Jessie Teehee asks you, "How Did I Do"?

Chris and Susan,

I am pleased to have been of service to you and hope to help you, your family, friends or neighbors with any real estate needs in the future. At this time I would like to ask for your input on my performance. I am constantly striving to improve my services to enhance the customers satisfaction. Your opinion is very important to me and I thank you in advance for taking the time to complete this survey and return it in the pre-paid envelope enclosed.

You were represented as a Buyer Seller Both

	Excellent	Sat	Unsat
Knowledge of Real Estate	✓	_____	_____
Keeping You Informed	✓	_____	_____
Efficiency and Effectiveness	✓	_____	_____
Courtesy & Cooperation	✓	_____	_____
Explaining Selling/Marketing Process	✓	_____	_____
Explaining Buying/Closing Process	✓	_____	_____
Problem Solving	✓	_____	_____
Availability / Communication	✓	_____	_____
Use of Technology	✓	_____	_____
Resources (Inspectors, Lenders, etc)	✓	_____	_____
Overall Impression Of Service	✓	_____	_____

May I use you as a reference? Yes No

Would you feel comfortable recommending me to your family, friends and business associates? Yes No

What did you like / dislike about me working with / for you?

You were patient, helpful above + beyond. Whatever we needed you about - you kindly put up with. However much time we needed you gave it - You made us feel we were your only clients.

What areas could stand improvement? (please, dont be shy constructive criticism is what helps me improve my systems and grow!)

Always carry full gas cans + snacks for our (or others) kids! ☺

Briefly Describe your experience with Jessie Teehee as your Real Estate Advocate:

Jessie worked with + for us. He reminded us that God was in control during the rough spots. We are blessed to now call the Teehee Family friends + not just our realtor.